

Operator-Assisted Audio Conferencing



Every ConferenceUP product and service is available 24 hours a day, 365 days a year.

The Power of the Personal Touch...

Operator-Assisted Conferencing provides your calls a reliable, personal touch in a managed environment, which can be important to your business's image and success. ConferenceUP operators take care of your call management needs, enabling you to concentrate on delivering your message.

Operator-Assisted Audio Conferencing gives you peace of mind by assuring that your conversations are always secure from unauthorized audiences and providing instant access to operator support. With our dependable network, architecture scalability, and dedicated customer service team, you are assured of seamless Dial-In, Dial-Out, and Event conferences.

Industry-leading features enhancing your call:

- Personalized call requirements
- Participant demographics
- Unlimited call duration
- Standing and ASAP reservations
- Call changes accepted even during a conference
- Participant introductions
- Toll-free and local access numbers
- Dial-In, Dial-Out, and Event conferences
- Roll Call – audible or online
- International access
- "Listen Only" mode
- "Private Label" options to support corporate branding
- Digital playback
- Any time, anywhere availability

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Productivity Improvement Benefits Include:

Professionalism	High-touch operators ensure your call occurs as requested
Billing Efficiency	You can review billing information online
Reliability	Our strong technology backbone ensures “Five 9s” of reliability
Scalability	Accommodate thousands of participants on event calls
Quality	Flawless sound quality and operator response
Cost-effectiveness	No set-up fees or monthly charges, pay only for the time used
Personalization	Custom announcements to participants
Privacy	Participants can request a sub-conference to discuss sensitive matters, and hosts can speak privately with an Operator using a “Comm Line”
Security	Roll calls enable you to hear who is attending your call
Training	Free product and service training and assistance is always available

Additional enhanced services:

- Participant Invitations
- Information Distribution Services (Blast Fax, Email, Voicemail and Fax on Demand)
- Sound Check
- Digital Conference Recording and Replay
- Content Editing
- Transcription
- Pre and Post-Call Participant List
- Polling